

# **ROLE TITLE: ACMT SUPPORT VOLUNTEER**

### PURPOSE

Ana Liffey are running a project to provide support to people with complex needs who are present on the street in the Inner City Centre area. We're leading a team that includes membership from the HSE, from the Dublin Regional Homeless Executive and from the Gardai, to try to provide a high support service for people who want it. This project is called the Assertive Case Management Team (ACMT).

Our outreach engages with people who do not already know about us or who may not wish to access centre-based services. In many ways outreach is an extension of our open access work - we can provide friendly, non-judgmental advice and support on the streets, in cafes, community centres, service users' homes, or wherever else suits the service user.

Specific tasks will include:

- Engaging with service users.
- Accompanying service users (with staff) to appointments.
- Assisting staff in delivering information and referrals.

<u>WHERE</u> Dublin (city centre)

## <u>WHEN</u>

We are looking for someone to commit to at least a half day per week (preferred 1 full day per week). Our schedule is flexible between M-F 9:30-5:30pm.

## DURATION

#### 4 months

Supervision is a valuable and necessary resource available to volunteers. There is internal supervision provide by a project worker/team leader on a regular basis throughout the placement. We encourage mutual feedback.

### SKILLS OR QUALIFICATIONS

- Experience and/or education in the area of addiction and/or homelessness.
- o An understanding of low threshold and harm reduction approaches.
- Must demonstrate poise, compassion and non-judgment toward clients.
- Strong social and interpersonal skills.
- Good communication skills.
- A willingness to learn.
- Must be at least 21 years of age.
- Must be physically able to handle long periods of standing and walking long distances.
- o Garda clearance required (Ana Liffey Drug Project will process this).

### WHY VOLUNTEER WITH THE ANA LIFFEY

- o Utilize and enhance your current skills and abilities.
- Training and learning in the area of addiction especially low threshold and harm reduction approaches.
- An opportunity to add to and develop skills.
- Social interaction with a vulnerable and marginalized group.
- To be part of a busy and dynamic team.

### WHY WE NEED YOU

- To enhance the work currently being done.
- As an extra resource to the team.
- An additional support for client group.

## **ORIENTATION AND TRAINING**

- Induction-as paid staff receive.
- Training- all training that is available to paid staff is also available to volunteers of ALDP.

## TO APPLY

Please go to our website to find the Volunteer Application form on our Volunteer page (http://www.aldp.ie/about/volunteer) Please reference 'Dublin ACMT' under the specific role you are interested in.

## FOR MORE INFORMATION

Please contact Cadence Konopaki, Volunteer Coordinator Phone: 01 878 6899 EXT 208 Email: cadence.konopaki@aldp.ie